



FEMA

Public Service Announcement

April 20, 2004

No.: 04-053

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KILL DATE: 1830 Eastern Standard Time, April 28, 2004
(60 SEC)

NATIONAL FLOOD INSURANCE PROGRAM CLAIMS REVIEW PROCESS FOR HURRICANE ISABEL-AFFECTED POLICYHOLDERS

THE NATIONAL FLOOD INSURANCE PROGRAM HAS ESTABLISHED A CLAIMS REVIEW PROCESS TO ENSURE THAT FLOOD INSURANCE POLICYHOLDERS WHO FILED CLAIMS FOLLOWING HURRICANE ISABEL HAVE RECEIVED AN EQUITABLE LOSS SETTLEMENT.

POLICYHOLDERS CAN REQUEST A CLAIMS REVIEW IN ONE OF THREE WAYS:

BY CALLING 1-800-427-4661 BETWEEN 9 AM AND 9 PM, SEVEN DAYS A WEEK.

BY MAILING IN THE REQUEST FOR CLAIM REVIEW FORM THAT WILL BE SENT TO FLOOD INSURANCE POLICYHOLDERS.

OR BY VISITING ONE OF THE SCHEDULED SESSIONS IN COMMUNITIES SEVERELY IMPACTED BY HURRICANE ISABEL.

YOU SHOULD HAVE YOUR POLICY INFORMATION; THE NAME OF YOUR ADJUSTER; AND CONTRACTOR'S ESTIMATE AVAILABLE.

COMMUNITY OUTREACH SESSIONS ARE CURRENTLY PLANNED FOR BEAUFORT, CARTERET, CHOWAN, DARE, AND PASQUOTANT COUNTIES. ALL SESSIONS ARE SCHEDULED FROM 10 AM TO 7 PM. SCHEDULED SESSIONS INCLUDE:

DARE COUNTY IN KILL DEVIL HILLS ON APRIL 22 AND IN BUXTON ON APRIL 23.

BEAUFORT COUNTY IN WASHINGTON ON APRIL 26.

CHOWAN COUNTY IN EDENTON ON APRIL 27.

PASQUOTANK COUNTY IN ELIZABETH CITY ON APRIL 28.

FOR MORE INFORMATION, PLEASE CALL 1-800-427-4661 OR VISIT WWW.FEMA.GOV.